

# Terms and Conditions

## 1. Purpose

These Terms and Conditions apply to all services provided by Wintegritty, including training, conferences, seminars, and other services, whether online or in person (hereinafter referred to “service” or “event”).

By placing an order or registering for an event, the client—which refers to the company or organization that registers and pays for the service—and the participant—the individual attending the event—fully accept these terms without reservation. Throughout this document, the terms “Client”/“User”/“You” will be used to refer to both the client and the participant, unless otherwise specified.

For the purposes of these Terms and Conditions, any reference to "days" refers to calendar days, unless otherwise specified.

Any exceptions must be validated in writing by Wintegritty.

## 2. Price and Payment

Prices are quoted in euros, excluding VAT. Payment can be made either online by card or by bank transfer. Payment must be made upon receipt of the invoice, no later than 8 days. Invoices are sent electronically.

In case of late payment, an interest rate of 10% per year will be applied, along with a fixed penalty of €50 per unpaid invoice. Clients outside the EU are not subject to VAT unless otherwise required by law. Any claims regarding the invoice must be sent within 8 calendar days of receipt.

## 3. Cancellation and Replacements

Cancellations must be made in writing. If the cancellation is received more than 15 days before the event, a full refund will be made. If received between 7 and 14 days, 50% of the fees will be refunded. For cancellations less than 7 days before the event, no refund will be provided.

Participant replacements are accepted at no additional cost, provided that a written request is made at least 48 hours in advance, and the necessary details for identifying and contacting the new participant are provided electronically.

## 4. Liability

Wintegritы disclaims any liability for indirect damages, including but not limited to business losses, data losses, or loss of profits. Liability is limited to compensation for direct damages proven by the client and, in any case, up to the amount paid by the client for the service concerned.

Wintegritы shall not be held liable in cases of force majeure, defined as an unforeseeable, irresistible, and external event that prevents the execution of services. Force majeure events include, but are not limited to: natural disasters, strikes, pandemics, service interruptions caused by third-party providers, power outages, or government restrictions. In the event of force majeure leading to the cancellation or interruption of an event, participants will be informed as soon as possible, and a new date will be proposed. If the event cannot be rescheduled, the registration fees will be refunded in full or partially, depending on the circumstances.

Wintegritы strives to ensure continuous access to its online services (trainings, webinars, conferences), but cannot guarantee uninterrupted and error-free service. Wintegritы disclaims any liability for service interruptions caused by network outages, technical issues on the training platforms, or failures due to third-party providers. In the event of a service interruption, Wintegritы will make every effort to restore access within a reasonable timeframe. If the interruption exceeds 48 hours, a new date will be proposed, or a partial refund will be considered based on the duration of the outage.

## 5. Intellectual Property

All content, documents, and training materials provided by Wintegritы are protected by intellectual property rights, which are exclusively owned by Wintegritы or its partners. These materials are intended for personal, non-commercial use in the context of participating in our training and events. Any other use, including reproduction, modification, distribution, or publication, is prohibited without the prior written consent of Wintegritы.

Additionally, elements available on Wintegritы's website, such as texts, visuals, logos, and other graphical or interactive content, are protected by copyright and other applicable rights. Any reproduction, adaptation, or use, in whole or in part, of these elements for purposes other than strictly private requires the prior express authorization of Wintegritы.

## 6. Confidentiality and Data Protection

Wintegritы takes privacy seriously. Personal data collected during registration or through the use of our services is processed in accordance with the General Data Protection Regulation (GDPR). Data will only be used for the requested services and will not be shared with third parties without consent.

Clients have the right to access their data, request corrections, request deletion, or object to its processing by sending a written request to [hello@wintegrity.eu](mailto:hello@wintegrity.eu). For more information about how Wintegrity collect and use data, see the Wintegrity's Privacy Policy.

## 7. Use of Services and Credentials

Wintegrity may provide the client with credentials for access to a customer account or training platform, or an access link to participate in an online event. These credentials are strictly personal to the user designated as the recipient and cannot be shared or transferred to others. Any fraudulent use of credentials will result in penalties, and Wintegrity reserves the right to suspend or terminate access to its services in the event of a violation of this rule.

It is forbidden to broadcast the event in a space other than that of the conference, with the aim of having it viewed by others. In the event of fraud, the client will owe Wintegrity, as a minimum, compensation equivalent to the number of people involved multiplied by the full price of the event, without any discount.

The client must ensure they have the necessary and compatible equipment to access the online services (computer, internet connection, etc.). Wintegrity disclaims any responsibility for technical failures related to the user's equipment. In case of loss or theft of the credentials, the client must immediately inform Wintegrity. Any unauthorized use of the services after the loss of the credentials is the responsibility of the client until Wintegrity is notified.

## 9. Applicable Law and Jurisdiction

These Terms and Conditions are governed by Belgian law. If any provision of these terms and conditions is found to be invalid or unenforceable, this will not affect the validity of the remaining provisions.

In the event of a dispute regarding the interpretation or execution of these terms, the parties agree to attempt to resolve the dispute amicably. If no solution is found, the dispute will be submitted to the exclusive jurisdiction of the courts in the judicial district of Brussels.